

Welcome



Metro Hotel Marlow Sydney Central

Address: 431-439 Pitt Street, Sydney, NSW 2000

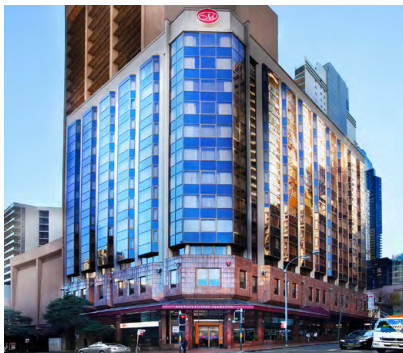
Phone Number: 02 9281 6999

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Email: res@metroshydneycentral.com

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Welcome to Metro Hotel Marlow Sydney Central

We thank you for choosing our hotel and trust that you will have an enjoyable stay with us.

Our hotel offers 220 guest rooms and suites, 1 restaurant and 4 conference rooms. We are centrally located in Sydney CBD and many of the major tourist attractions are also located nearby.

Sydney welcomes more than 4 million international guests every year and is the home to many major events each year. Our city's attractions are famous and well known all over the world. Some of these include the Sydney Opera House and Sydney Harbour Bridge.

Throughout this hotel compendium you will find information on this hotel, its facilities, local attractions and services available to you. It will also provide directions on transportation in the area and near-by facilities available.

Our hotel is a smoke free environment and smoking is not permitted anywhere inside the hotel rooms and public areas.

We would love to hear about your experience at Metro Hotel Marlow Sydney Central. You can find us on Facebook at www.facebook.com/metrohotelmarlowsydneycentral or search for us on TripAdvisor.



Again, welcome to Metro Hotel Marlow Sydney Central.

If there is anything we can do to make your stay more comfortable or if you have any questions please contact the hotel reception.

Regards,

Hotel Management

Metro Hotel Marlow Sydney Central

IMPORTANT GUEST INFORMATION

RECEPTION

Hotel Reception is located on the ground floor and is open 24 hours a day.

RESTAURANT

The restaurant is located on the second floor and is open for buffet breakfast daily from 6.30am until 9.30am.

The buffet features a selection of cereals, juices, toast, fruit and hot food.

FIRE ALARM

In case of a fire alarm, please get ready for possible evacuation and await staff instructions. The staff will inform you if you need to evacuate via the public announcement system.

For fire alarms caused by guests' negligence, or due to smoking inside the rooms, the hotel reserves the right to charge the guests for all costs incurred by the property.

CHECK OUT TIME

Check out time for all rooms is 11:00am, seven days of the week.

Should you require a later check out time, please contact the Duty Manager at Reception.

A late checkout fee may apply from 11:00am onwards. Luggage storage is available for your convenience at any time with reception.

CREDIT CARDS

We accept all major credit cards – American Express, Diners Club, MasterCard, Visa, Unionpay and JCB for payments. Credit card surcharge fees apply for payments via this method.

HOTEL FACILITIES & SERVICES

ADAPTORS

Australian electrical current is 240 volts. Adapters are available from reception.

A charge will be placed on your account for \$20.00 per adapter; please note that once the adaptor(s) have been returned the charge will be removed from your account.

AIRPORT TRANSFERS

Sydney's International and Domestic Airports are located 11km from the hotel. Transport to the airport includes train, taxi and airport shuttles. To arrange an airport shuttle, please contact reception and this will need to be arranged in advance.

BABY COTS

Baby cots are available from the housekeeping department. Please contact reception should you require one. Dial extension 9

BABYSITTING SERVICE

Our reception team can arrange a baby sitter for you via an external agency, bookings are essential. Extra charges apply for this service.

CAR PARKING

Discounted parking is available at World Square Car Park (Corner of Pitt and Goulburn Street) at a cost. This parking is valid only for one entry and one exit. You will need to validate and pay for your ticket at the hotel reception to receive a discounted price.

CAR RENTAL

Reception will be happy to assist with car rental enquiries and to make necessary arrangements on your behalf. Please contact reception for further arrangements.

CONFERENCE FACILITIES

Located on the first floor the hotel has a conference room as well as two boardrooms available for hire. Contact Reception for further information or to arrange a viewing.

DUTY MANAGER

A Duty Manager is available 24 hours a day. For any assistance required please contact the Duty Manager via reception on extension 9.

HOTEL FACILITIES & SERVICES

DRY CLEANING SERVICE

The hotel offers a dry cleaning service Monday to Saturday. You will find your dry cleaning docket detailing these services in the drawer of your bedroom desk, along with the collection bag. Simply complete the docket specifying your request, place clothing articles in the bag and contact Reception for collection by 8.00am for same day service.

FAX SERVICES

Fax services are available at hotel reception.

INTERNET KIOSKS

The hotel lobby has two internet kiosks in the reception area. It is free to use for guests. Printing is available at a fee.

LATE CHECK OUT

A late check out may be available on request at an hourly cost of \$20 from 11.00am until 2.00pm after which a nightly rate would apply.

LUGGAGE STORAGE

We are able to store your luggage when you check out. Storage is free for same day pick up. Multiple day storage is available at \$5.00 per bag per day. Bring your luggage to reception to have them stored away.

MAPS

Tourist maps of Sydney and Darling Harbour are available from reception.

NEWSPAPERS

Complimentary newspapers are available daily from the Lobby area.

SWIMMING POOL

Located on the 13th floor. This is accessible only by lift 3. Open daily from 7.00am and closing at 8.00pm. Lift 3 can be accessed by pressing the "down" call button at the hotel lobby. The pool is not monitored and no life guard on duty. Please make sure children are supervised at all times

WAKE UP CALLS

Wake up calls are available for your room.

Please contact reception on extension 9 to arrange one.

ROOM FACILITIES

INTERNET ACCESS

Each room has wireless internet access available. You can contact reception on extension 9 to get a password. Once you have a password, connect to the wireless network named "Metro" and enter your password the first time you open your internet browser.

TELEVISION

All free to air channels are accessible from your in-room TV.

A variety of local radio stations are also available.



RADIO

An AM-FM clock radio is provided for your enjoyment on your bedside table.

ROOM FACILITIES

SAFE

A safe is located inside your room's wardrobe. Please follow the instructions on the safe's door for operation.

TELEPHONE

Each room has a touch tone phone. This phone is able to make internal, national and international calls. Call charges apply for all external calls.

TELEPHONE DIRECTORY

Reception	Dial 9
Housekeeping	Dial 835
Restaurant	Dial 4 (available from 06:30am – 09:30am)
Room Food Service	Dial 3 (available from 11:30am-10:00pm)
Outside Line (local)	Dial 0, [Area Code] + [Phone Number]
International	Dial 0, 0011, [country code] + [Area Code – without the zero] + [Phone Number]
Room to Room	Floors 2 to 9, Dial 1 + [Room Number] Floors 10 to 12, Dial 2 + [Last three digits of room number]. For example to dial room 1207 you would dial [2207].

TELEPHONE MESSAGES

Dial 861 to listen to your messages.

All room telephone sets have a message attention button. When you have received a message, the red “message light” on your telephone set will flash. This light indicates that you have received either a voicemail message on your telephone or that reception has taken a written message.

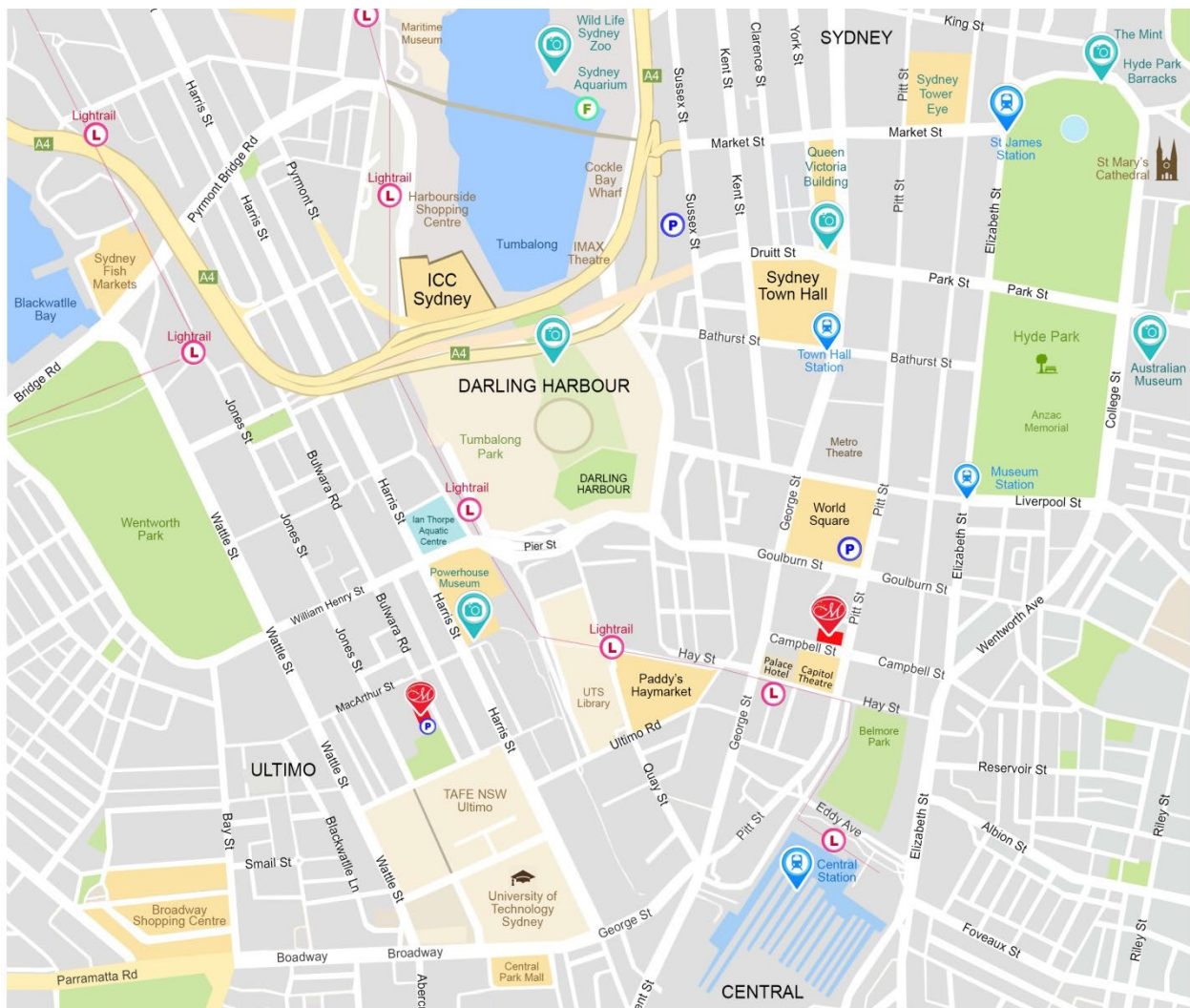
WALL MOUNTED HAIR DRYER

Each bathroom has a wall mounted hair dryer. As a safety feature it automatically turns off when placed in the holder. To turn on the hair dryer, once you remove the hair dryer from the holder, press the grey ON button inside the holder.

LOCAL INFORMATION

DISTANCES TO TOURIST ATTRACTIONS

Darling Harbour	900 m	10 minutes walk
Sydney Opera House	2.8 km	35 minutes walk
Sydney Harbour Bridge	3.1 km	40 minutes walk
Centre Point Tower	1.1 km	15 minutes walk
Pymont Fish Markets	2.0 km	10 minutes by car
The Star Casino	2.0 km	10 minutes by car
Hyde Park	1.2 km	15 minutes walk
Paddy's Market	750 m	10 minutes walk (Wed to Sun)
Manly Beach	17.5 km	40 minutes by car
Bondi Beach	9.5 km	20 minutes by car
Blue Mountains, Katoomba	102 km	1 hour 40 minutes by car



LOCAL INFORMATION

TRANSPORT COSTS

- Taxi to City from Airport: Approximately \$45 and around 25 minutes
- Taxi to Domestic Airport: Approximately \$40 and around 25 – 30 minutes
- Taxi to International Airport: Approximately \$45 – 50 and around 30 – 40 minutes

LOCAL MEDICAL CENTRE

Sydney Central Medical Centre 50 metres Suite 306/451 Pitt St, Haymarket
(02) 9212 3953

Hyde Park Medical Centre 600 metres 175 Liverpool Street, Sydney
(02) 9283 1234

SUPERMARKETS

Coles World Square 190 m 644 George Street, Sydney
Woolworths 650 m Corner Park & George Streets, Sydney

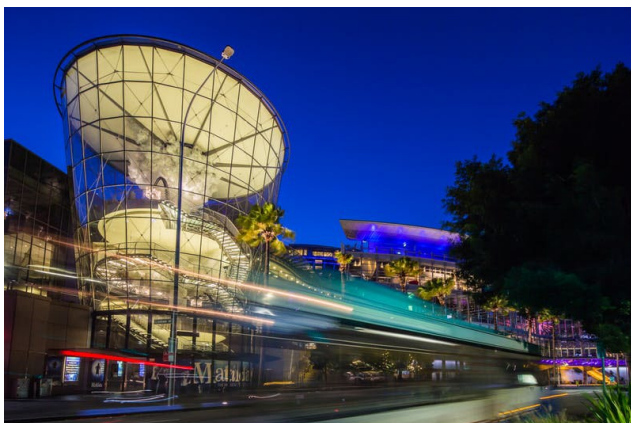
THEATRES

Capitol Theatre 13 Campbell Street, Sydney

The beautiful and historic Capitol Theatre is host to world class musicals, theatre, ballet, concerts and performers. Located directly opposite Metro Hotel Marlow Sydney Central.

Sydney Lyric Theatre 55 Pirrama Rd, Pyrmont NSW 2009

Sydney Lyric has an over 15-year history of welcoming legendary performers from all over the world and is the place to experience musicals, theatre, concerts, opera and ballet.



LOCAL INFORMATION

SHOPPING

World Square Shopping Centre

World Square is a vibrant, cultural, entertainment and retail destination that is home to more than 90 retailers including quality fashion, essential services and a lively restaurant and lifestyle precinct.

Spanning three levels of an entire city block, you will find no better place to escape the hustle and bustle of the city in the Open Air Square. Surrounded by restaurants, cafes, bars and eateries, the Open Air Square is the perfect meeting place alternative. You will find favourites such as Coles, JB Hi-Fi, Priceline Pharmacy and much more.

Market City

Market City Shopping Centre where East meets West. With 36 factory outlets offering discounts on a variety of well-known brands. Discover the authentic tastes of Asia at the international food court and Sydney's most renowned Yum-Cha restaurant. Experience the diverse culture, food and fashion of Market City.

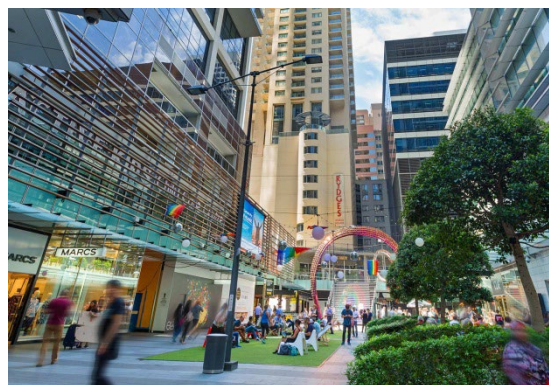
In the heart of Chinatown, above Sydney's Paddy's Markets.

Queen Victoria Building

An experience of grand proportions where history, culture and shopping converge under a majestic dome. Over five levels QVB houses the best of Sydney's contemporary fashion, food, art, jewellery and antiques amidst a cultural backdrop of unprecedented Romanesque design.

Pitt Street Mall

The busy Pitt Street promenade is the heart of Sydney's shopping area with the Mid-City Centre, Centre Point Arcade, Sky Garden, Glasshouse, historic Strand Arcade, Westfield, Myer and multilevel shopping plazas.



LOCAL INFORMATION

RELIGIOUS SERVICES

Numerous churches are located in and around the CBD. They are as follows:

Catholic

St Mary's Cathedral

College Street, Sydney

(02) 9220 0400

Monday-Friday: 6:45am, 1:10pm, 5:30pm

Saturday: 9am, 12:10pm Vigil: 6pm

Sunday: 7am, 9am, 10:30am and 6pm

Public Holidays: 9:00am and 12:10pm

St Peter Julian

641 George Street, Haymarket

(02) 9211 4100

Monday-Friday: 7:30am, 12:10pm, 5:30pm

Saturday: 12:10pm Vigil: 5:30pm

Sunday: 9:30am, 11am (Chinese), 12:30pm and 3:30pm

See Concierge for the following service times:

Baptist

Central Baptist Church

619 George Street, Sydney

Anglican

St Andrew's Cathedral

Corner George & Bathurst Street, Sydney

Presbyterian

Presbyterian Church of NSW

168, Chalmers Street, Surry Hills

Uniting

Pitt Street Uniting Church

264 Pitt Street, Sydney

St Stephen's Uniting Church

197 Macquarie Street, Sydney

Orthodox

Virgin Mary's Cathedral

242 Cleveland Street, Redfern, NSW 2016

Jewish

The Great Synagogue Sydney

187a Elizabeth Street, Sydney

Muslim

Redfern Mosque

328 Cleveland Street, Redfern

Surry Hills Mosque

175-177 Commonwealth Street, Surry Hills