

Competition Terms & Conditions

Metro Hotels : Book Direct & Win a Visa Gift Card

1. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is open to all residents of Australia. Employees of the Promoter and their immediate families, and agencies associated with this promotion are ineligible to enter. If an entrant is under the age of 18 years they must obtain consent from their parent or legal guardian prior to entering the promotion.
3. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers with the entry process or who submits an entry that is not in accordance with these Terms and Conditions. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Errors and omissions will be accepted at the Promoter's discretion.
4. Promotion commences at 9am AEDST on 22/10/19 and concludes at 11.59pm AEDST on 11/11/2019 ("Promotional Period").
5. To enter, entrants must during the Promotional Period make a valid online booking for any stay at any Metro Hotel Group property listed at www.metrohotels.com.au via the Metro Hotels website only.
6. All entries must be unique to be considered valid. Multiple entries are only permitted with one booking equalling one entry during the promotional period with a unique check in date. Multiple bookings for multiple rooms under the same name for the same check in date will count as one entry. All entries become the property of the Promoter.
7. Incomplete, incomprehensible and invalid entries will not be included in the judging.
8. This is a game of chance. There will be ONE electronic prize draws with FIVE winners drawn. The draw will take place at 11am on Thursday 14th November 2019 at Metro Hotels head office at Suite 63, Level 3, 330 Wattle Street Ultimo NSW 2007.
9. The competition winners will be notified via the nominated telephone number and email. Winners will be announced on Metro Hotels Facebook page as well as the Metro Hotels website on Monday 18th November 2019
10. The prize pool consists of 5 (five) \$100 VISA Gift Cards. The total prize pool is valued at \$500. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash.
11. If a prize winner is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian.
12. The prizes will be sent to the corresponding winner via registered post once a valid postal address is confirmed by the winner.
13. If any prize (or part of any prize) is unavailable, the Promoter in its discretion, reserves the right to substitute the prize (or part of the prize) with a prize to the equal value and/or specification.

14. Subject to any laws, an unclaimed prize reallocation will take place at Metro Hotels head office Wednesday 27th November 2019. The winner(s) of the unclaimed prize will be notified in writing and by telephone within 2 days. The re-drawn winners will have their details published on <https://www.metrohotels.com.au> on Friday 29th November 2019 and will remain on the competition page for 2 working days. Any unclaimed prizes after 11:50pm AEDT on Wednesday 4th December 2019 for the re-draw will be forfeited.
15. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to (a) disqualify any entrant; and/or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
16. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these terms and conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize; or (g) arising in any other way out of the promotion.
17. The prize does not include any additional costs such as insurance or incidentals.
18. The prize (Visa Gift Card) is redeemable directly as per the instructions on the gift card and Metro Hotels are not responsible for purchases made via the gift card.
19. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period of time without remuneration for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
20. The Promoter collects personal information in order to conduct the promotion and communicate directly with entrants regarding goods and services directly related Metro Hotels and its properties and food and beverage outlets. Information will not be shared with any third party or other agent. As required personal information may be shared with Australian regulatory authorities upon request. Entry is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to opt out, access, update or correct information to the Promoter. All entries become the property of the Promoter.
21. Inability to accept the prize will deem the prize as being forfeited in full by the winner.
22. The Promoter is Transmetro Corporation Limited ABN 45 001 809 043
23. Trade Promotion Lottery Permit : NSW permit number LTPS/19/39200